



# Malaysian Training Providers Association

(*Persatuan Penyedia Latihan Malaysia*)

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## Human Resource Development Corporation (HRDC)

Wisma HRD Corp, Jalan Beringin, Bukit Damansara,  
50490 Kuala Lumpur,

Dear Sir,

### **Re: Concerns Regarding HRD Corp's Competitive Practices and Governance Protocols**

I hope this letter finds you well. I am writing to express the frustration of all Training Providers regarding recent actions taken by HRD Corp (HRDC) that directly contradict previous commitments made to Training Providers (TPs).

In our previous engagements, HRDC had committed that it shall not compete with TPs or enter the TP space to promote training. However, it has been brought to our attention by many TPs repeatedly, that HRDC is actively competing with TPs by directly contacting employers to participate in training programs organized by HRDC. This practice is not acceptable as HRDC's actual role is to regulate the training industry, instead, HRDC's actions are seen to compete with TPs.

When this issue was highlighted in our previous engagement sessions with HRDC, we were given assurance that HRDC would conduct only Signature programs. Contrary to this promise, many of the programs currently promoted by HRDC do not meet the criteria of being Signature in nature. This has created confusion and discontent among many TPs who are feeling threatened by HRDC's actions.

Additionally, TPs are required to adhere to rigorous governance and protocols when it comes to claims of training grants, meanwhile, HRDC appears to be exempt from these requirements when it conducts training directly for employers! This discrepancy in rules and protocols are unfair and places TPs at a significant disadvantage.

We are attaching a recent communication from HRDC to employers, calling for their registration in HRDC-organized training programs, as evidence of this issue ( which exempts the application for grant approval).

**In light of these concerns, we request a meeting with HRD Corp at the earliest to discuss and put these matters to rest and address this concern immediately.** We look forward to your prompt response and hope to work together to resolve these concerns amicably.

Thank you for your attention to this matter.

Regards

**Rajinderjit Singh**  
Secretary General  
MATPRO